

Corporate Social Responsibility Policy

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| Version number | 2 | Document type | Policy |
| Version date | 17 th May 2018 | Document ID number | |
| Version expiry | 17 th May 2019 | Document classification | Public |
| Version status | Live document | Uncontrolled if printed or downloaded | |

Amendment History

| Date | Version | Author | Details of Amendment |
|---------|---------|-----------|--|
| 25/3/18 | 1 | S Densley | Initial Release |
| 13/9/18 | 2 | S Densley | Updated with more detail on Environmental Policy for ISO9001 |
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Policy brief & purpose

Our Corporate Social Responsibility (CSR) company policy refers to our responsibility toward our environment. Our company’s existence is not lonely. It’s part of a bigger system of people, [values](#), other organizations and nature. The social responsibility of a business is to give back to the world just as it gives to us.

What is corporate social responsibility?

Our Corporate Social Responsibility (CSR) company policy outlines our efforts to give back to the world as it gives to us.

Scope

This policy applies to our company and its subsidiaries. It may also refer to suppliers and partners.

Policy elements

We want to be a responsible business that meets the highest standards of ethics and professionalism.

Our company’s social responsibility falls under two categories: **compliance** and **proactiveness**. Compliance refers to our company’s commitment to legality and willingness to observe community values. Proactiveness is every initiative to promote human rights, help communities and protect our



natural environment.

Compliance

Legality

Our company will:

- ♦ Respect the law
- ♦ Honor its internal policies
- ♦ Ensure that all its business operations are legitimate
- ♦ Keep every partnership and collaboration open and transparent

Business ethics

We'll always conduct business with integrity and respect to human rights. We'll promote:

- ♦ Safety and fair dealing
- ♦ Respect toward the consumer
- ♦ Anti-bribery and anti-corruption practices

Examples of Corporate Social Responsibility

Protecting the environment

Our company recognizes the need to protect the natural environment. Keeping our environment clean and unpolluted is a benefit to all. We'll always follow best practices when disposing garbage and using chemical substances. Stewardship will also play an important role. For more details see below (preserving the environment)

Protecting people

We'll ensure that we:

- ♦ Don't risk the health and safety of our employees and community.
- ♦ Avoid harming the lives of local and indigenous people.
- ♦ Support diversity and inclusion.

Human rights

Our company is dedicated to protecting human rights. We are a committed equal opportunity employer and will abide by all fair labor practices. We'll ensure that our activities do not directly or indirectly violate human rights in any country (e.g. forced labor).

Proactiveness



Donations and aid

Our company may preserve a budget to make monetary donations. These donations will aim to:

- ♦ Advance the arts, education and community events.
- ♦ Alleviate those in need.

Volunteering

Our company will encourage its employees to volunteer. They can volunteer through programs organized internally or externally. Our company may sponsor volunteering events from other organizations.

Preserving the environment

ML Doctors Limited is committed to the adoption of environmentally responsible policies and practices, together with the regular review of both its ongoing performance and the inherent scope for further improvements. The Company aims, through the implementation of ISO14001 and the continuous staff awareness, to create and maintain the highest levels of environmental responsibility.

The Company maintains a fundamental belief and is committed in the principles of environmental protection, and will take all necessary steps within its powers to eliminate, or control, environmental hazards by: -

- Striving to adopt the highest possible environmental standards in all its operations, wherever these are located, including the fulfilment of compliance requirements
- Aiming to achieve the most economical use of all materials, supplies and energy, using renewable or recycled materials wherever possible.
- Keeping itself fully informed of best practices elsewhere.
- Minimising waste produced in all parts of the business.
- Encouraging similar environmental standards to be achieved by all third parties involved with its business.
- Encouraging employee involvement in positive environmental action.
- Regularly assessing the environmental impact of all its operations, and the continual improvement of the management system.
- Communicating its policy to customers and employees.
- Meeting or exceeding all relevant legal and other requirements

All Company employees have a responsibility towards the environment in which they live and work. It is the duty of all concerned to demonstrate both a responsible attitude and a commitment to the Company's objectives



Supporting the community

Our company may initiate and support community investment and educational programs. For example, it may begin partnerships with vendors for constructing public buildings. It can provide support to nonprofit organizations or movements to promote cultural and economic development of global and local communities.

Learning

We will actively invest in R&D. We will be open to suggestions and listen carefully to ideas. Our company will try to continuously improve the way it operates.

Our company is committed to the United Nations Global Compact. We'll readily act to promote our identity as a socially aware and responsible business. Management must communicate this policy on all levels. Managers are also responsible for resolving any CSR issues.

Further reading:

- ♦ [United Nations Global Compact](#)